



OZARKS TRANSPORTATION ORGANIZATION

TRANSIT COORDINATION PLAN ADVISORY TEAM

14 December 2011

10:00 a.m.

Ozarks Transportation Organization Conference Room
205 Park Central East, Suite 212

ATTENDEES

Howard Fisk, Fisk Limo
Diane Gallion, City Utilities Transit
Dorothy Knowles, SW Mo. Office of Aging
Scott Kosky, OATS
Louise Lathrop, CU Fixed Route

Dennis McMan, Springfield/Greene Co. Parks
Andrew Seiler, MoDOT Southwest District
Sue Phillips, Rehab Services for the Blind
Angela Tate, Abilities First/Senate Bill 40
Cari Wright, SW Center for Independent Living

STAFF PRESENT

Natasha Longpine Curtis Owens

1. WELCOME AND INTRODUCTIONS

Introductions were made of everyone in attendance.

2 AND 3. NOVEMBER 10, 2011 AGENDA AND MINUTES

Dorothy Knowles made the motion to approve the November 10, 2011 Meeting Agenda and Minutes, Diane Gallion seconded. The motion passed unanimously.

4. REVIEW OF SURVEY RESULTS

The Advisory Team reviewed both the Transit and Non-Transit provider surveys. While reviewing the non-provider surveys, potential gaps were identified. These included the scheduling and cost of medical transportation, transportation needs for personal business and social/recreational trips, as well as transportation for education. It was discussed that agencies are not necessarily a client's primary transportation provider; that they will rely on family and friends. There were also issues identified with transportation outside of Springfield and Greene County and service/agency assistance on weekends. Finally, it was brought up that there are a limited number of seats available for clients through various providers. This includes accessible seats. Many providers can only handle one or two wheelchairs at a time, and then they are considered "full" for additional wheelchair riders. Adding wheelchairs to a vehicle also reduces the total number of passengers that may ride.

Strategies identified through the non-provider surveys included purchasing services from another organization, highlighting connections to services on information materials, coordinating activities, and area-wide marketing.



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A variety of observations were made through review of the provider surveys as well. Most serve an area larger than the OTO. Monday through Friday service is typical. There is very little overnight service. There is a need for both vans and buses. Funding issues revolve around operating versus capital expenditures. Though most provide clients with medical, shopping, and work trips, gaps also exist for medical, shopping, and work. Strategies identified include all mentioned in the survey on question 40 about coordination, but focus was on highlighting connections, adjusting hours, coordinating activities, and marketing.

The Advisory Team also discussed the survey in general. Some were unsure of what certain questions were asking; that some definitions would help. It would have been good to get more details on the number of wheelchair seats and enhanced vehicles, as well as information on door-to-door, curb-to-curb, and door-through-door service.

5. QUESTION AND COMMENTS ABOUT PROCESS

The committee did not have questions or comments about the planning process, but requested that the next meeting be in the afternoon. This was a recommendation to see if more participation could be developed in the afternoon meeting due to possible scheduling issues for some participants.

6. SCHEDULE JANUARY MEETINGS

Only one January meeting was scheduled at this time. The time is 2 – 3:30 p.m. on January 11th. This meeting will be at the Ozarks Transportation Organization conference room, Suite 212.

7. ADJOURNMENT
